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# HouseKeys-City of Alameda BMR Program Orientation

**THURSDAY, JANUARY 27, 2022, 6:00PM-7:00PM - SESSION #9**

# House Keeping

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Chat



Raise  
Hand



Q&A

Please use the **Q&A button** to submit questions.

# HouseKeys' Mission Statement

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*Improve Programs that  
Improve Lives*

# HouseKeys Websites

Description	Website
<p><b>HouseKeys Software Application Site</b> (create a HouseKeys Account)</p> <ol style="list-style-type: none"><li>1. Register your household</li><li>2. Obtain an Application I.D.,</li><li>3. Enter an Opportunity Drawing</li><li>4. Opt-Out from an Opportunity Drawing)</li></ol>	<p><a href="https://www.myhousekeys.com/"><u>https://www.myhousekeys.com/</u></a></p>
<p><b>City of Alameda</b> <b>Program Specific Website</b> (resource website only)</p> <ol style="list-style-type: none"><li>1. Opportunity Information</li><li>2. Application Forms</li><li>3. Exhibits</li><li>4. Checklist</li><li>5. Registered Lender List</li></ol>	<p><a href="http://www.housekeys[17].com"><u>www.housekeys[17].com</u></a></p>

# **<https://www.myhousekeys.com/>**

## **One Account per Household/No Multiple Accounts Allowed**

- **Incomplete or fraudulent <https://www.myhousekeys.com/> accounts will not be allowed entry into any program Opportunity Drawing**
- **Please do not use multiple email addresses or devices (iPad, cell, laptop, desktop etc.) to create multiple accounts to increase your chances of getting selected for an opportunity. These accounts will be flagged/identified, deleted and disqualified from all Affordable Housing Programs**
- **If you are locked out/unable to edit your account or have questions, please email us at [CustomerService@housekeys.org](mailto:CustomerService@housekeys.org) for assistance**

# Step by Step Process Overview

<https://www.housekeys17.com/ownership-program>

Register for and  
Attend a Program  
Orientation

Build your File

Create a  
MyHouseKeys.com  
Account

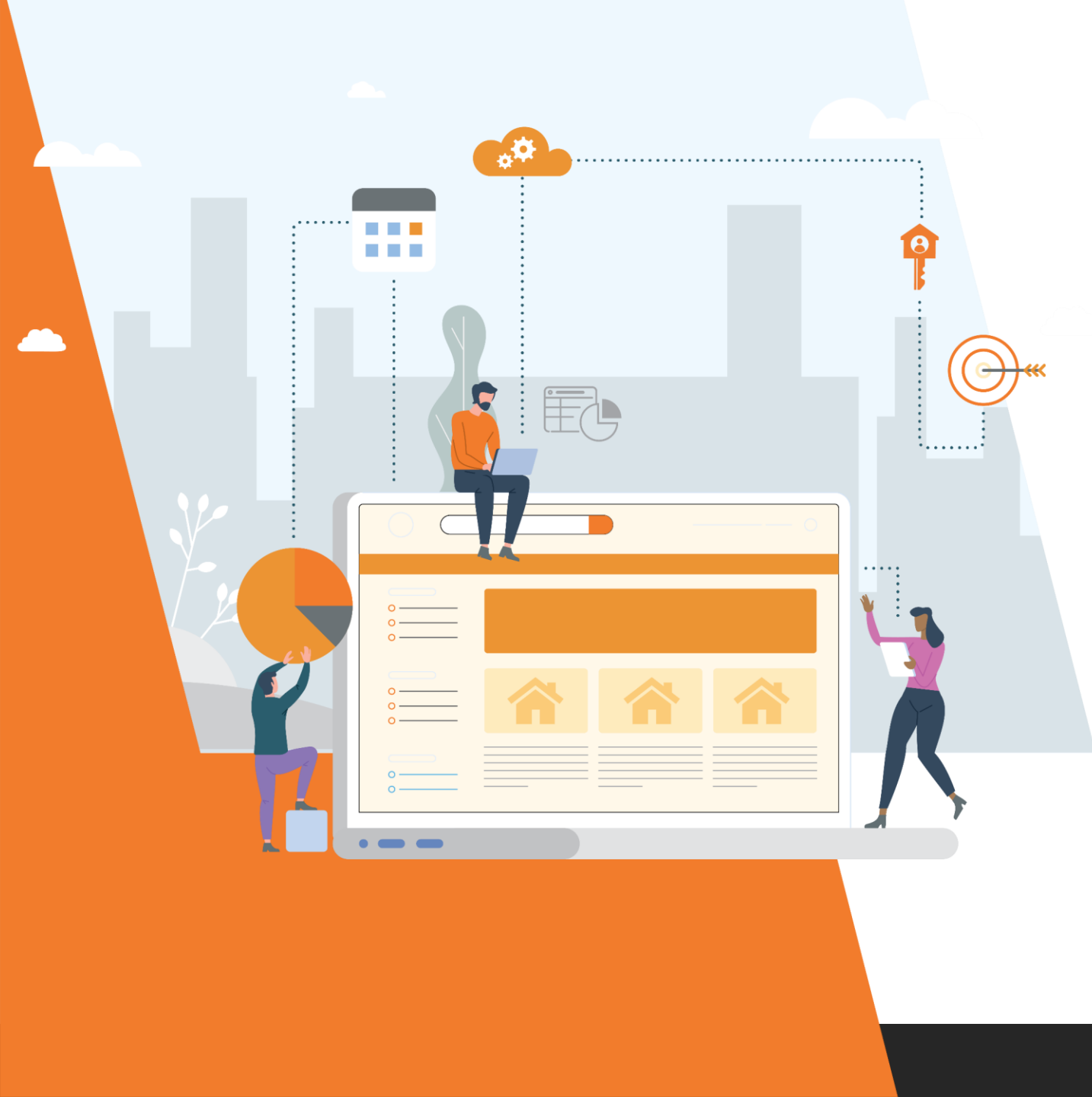
Obtain an  
Application ID

Obtain a Loan  
Pre-Approval Prior  
to Entering an  
Opportunity  
Drawing

Upload File to File  
Cabinet  
MyHouseKeys.com

<https://www.myhousekeys.com/>

# Step by Step Process



## Step 1

# Opportunity Advertisement

HouseKeys releases an Advertisement for a New Housing Opportunity. This notice will include:



Bedroom Count



Income Level



Property Type



Deadlines

Notifications go out to Application ID holders and email subscribers.





## Step 2



HouseKeys  
Unlock Opportunity

# Package Your File [www.housekeys17.com/buyer](http://www.housekeys17.com/buyer)

## A Application Packet

The Program Package includes:

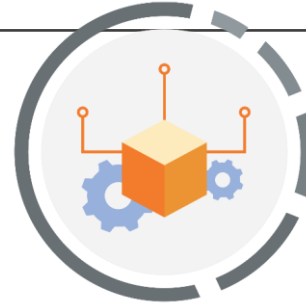


### Initial Action Items

1. Application Part 1
2. Application Part 2
3. Application Part 3
4. Exhibit J



Gather Document Checklist Items and  
Read the Inclusionary Housing Program  
Buyer Selection Guidelines



## B Document Checklist

Contains a list of supporting documents to verify your household size, income, and other information that you have stated on your application and in the screening questions. It is important to be honest, truthful, and start on this Document Checklist right away. We recommend that you give yourself at least 21 days to collect everything on the list. If you find that a deadline does not give you enough time, do not be discouraged, HouseKeys is constantly adding new programs and opportunities to the Marketplace and Program Center.

## C List of Loan Officers

**It is very important to connect with a Loan Officer as soon as possible to obtain a Loan Pre-Approval prior to entering an Opportunity Drawing.** The ones on our list have gone through training and verified that their legal departments have reviewed the program documentation. We understand that it may sometimes be difficult to get ahold of a loan officer on our list in time to meet the posted deadlines. **If you choose to go with your own lender, make sure to let them know that these are Deed Restricted units and if they are able to do the loans.** If you do not verify, you run the risk of not being able to close on your purchase transaction even if you are chosen during the Lottery Ranking process.

## Step 3

# Attend an Orientation

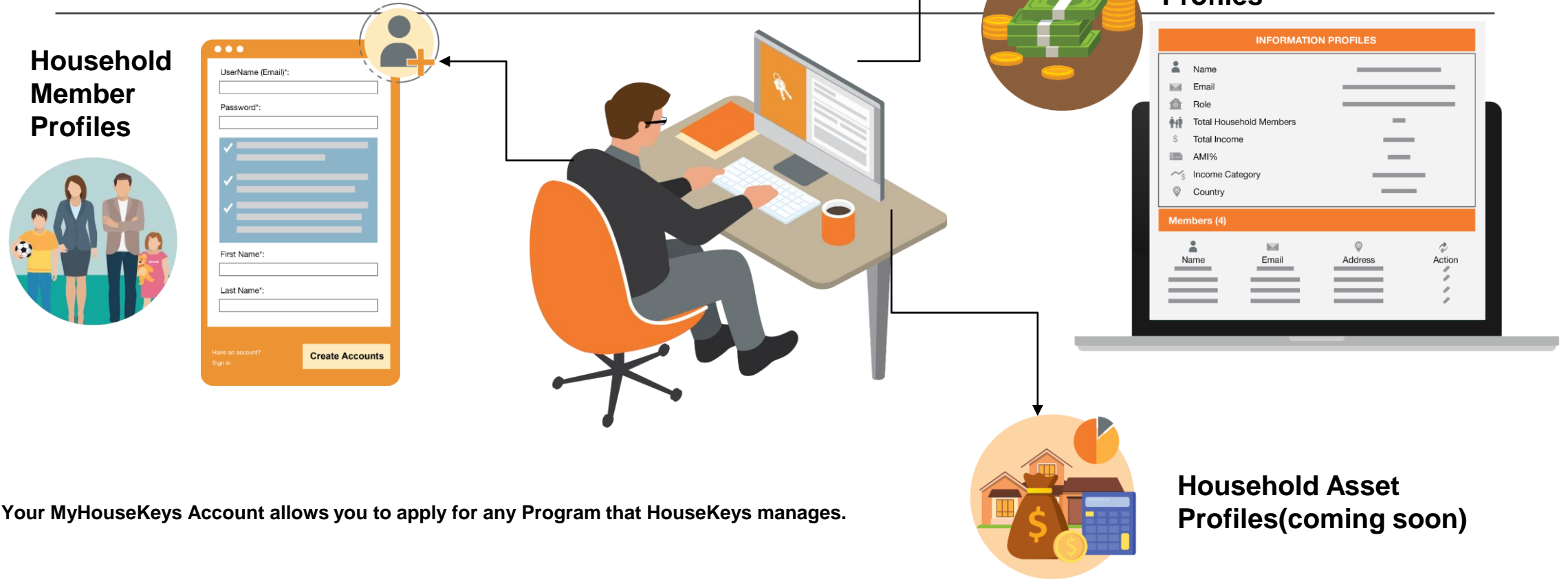
Attend a **Live Orientation** or **View one of the Pre-Recorded Orientation Videos.**



## Step 4

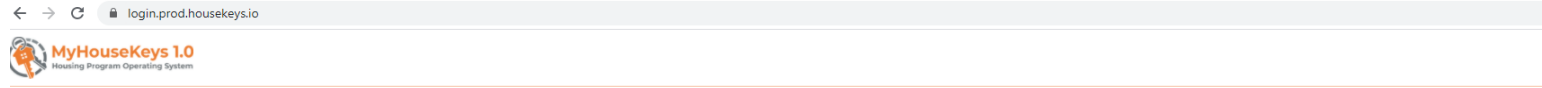
# Setup your MyHouseKeys Account

Set up an account at MyHouseKeys.com and complete the Household Profile with:



Your MyHouseKeys Account allows you to apply for any Program that HouseKeys manages.

# <https://www.myhousekeys.com/> Create an Account and Log In



**To Create an Account**

**Sign in to your account**

Username \*

Password \*

Forgot your password? [Reset password](#)

No account? [Create account](#)

# Create a New Account



## To Create a New Account:

**Username** = Email Address

**Password** = 8 characters and 1 symbol →

**First Name**

**Last Name**

**Click on Create Account**

### Create a new account

Username \* (Email)

Password \*

First Name \*


Last Name \*

Have an account? [Sign in](#)

# Sign in to your Account

login.prod.housekeys.io

Apps GrowthX Investor Stuff LinkedIn Muni Program Web... HouseKeys Analytics Admin Example Affordable... MyHouseKeys.Com Applications and Sit... Engineering Other bookmarks

 **MyHouseKeys 1.0**  
Housing Program Operating System

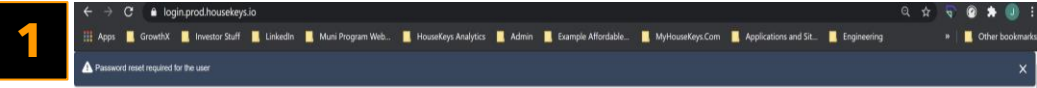
### Sign in to your account

Username \*

Password \*

Forgot your password? [Reset password](#)

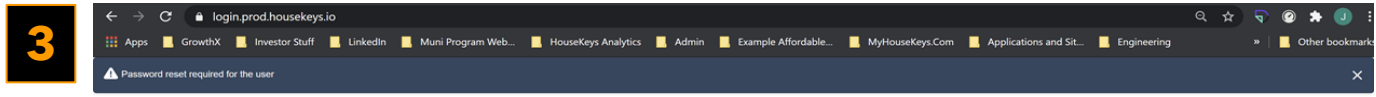
No account? [Create account](#)



**1. If you need to Reset your password, please enter your Username (email address) and our system will email you a code**



**2. HouseKeys Verification Code Email**



**3. Use that code to create a New Password and Click Submit**

# My HouseKeys 1.0 Dashboard Screen/MENU/HOME

login.prod.housekeys.io

Apps GrowthX Investor Stuff LinkedIn Muni Program Web... HouseKeys Analytics Admin Example Affordable... MyHouseKeys.Com Applications and Sit... Engineering Other bookmarks

MyHouseKeys 1.0  
Housing Program Operating System

Welcome, Jason

**MENU**

**The MENU Button will help you navigate this website. Click on it to open The Home button**

## DASHBOARD

**JASON BOURNE**

JASON BOURNE  
juliustest14@housekeys.org  
Kaiser Permanente \$72,000.00

MARY BOURNE  
Sunnyvale School District \$40,000.00

CINDY BOURNE













# of Household Members	3
Total Income	\$112,000.00
AMI	20
Income Category	Low
County	Alameda

**My Programs (0)**  
*(Programs I've received a pre-application id for)*

**My Drawings (0)**  
*(Drawings I've entered)*



# MENU>Home>Manage your Household>Information Profiles (add, edit, delete, member info or income)

-  Home
-  Manage Your Household ^
-  Information Profiles
-  Tools and Planning
-  File Cabinet
-  Community Center
-  Program Center v
-  Program Operations ^
-  Opportunities
-  Drawings
-  Rankings
-  Drawing Results

## INFORMATION PROFILES



INFORMATION PROFILES

PROFILE

Name **John Baker**

Email

Role

Total HouseHold Members

1

Total Income

\$0.00

AMI %

0

Income Category

County

**To add member info or income please use these buttons**

MEMBERS (1)

NAME RELATION TO PRIMARY EMAIL ADDRESS AGE INVITED? (Y/N) ACTIONS

John Baker john@abc.com

**To Edit member info please use the pencils**

ADD MEMBER +

INCOME (\$0.00)

NAME EMPLOYER INCOME ACTIONS

**To delete member info or income please use the trash can**

ADD INCOME +

# MENU>Home>Program Center>Programs

- Home
- Manage Your Household ^
- Information Profiles
- Tools and Planning
- File Cabinet
- Community Center
- Program Center ^**
  - Programs**
  - Drawings
  - Opportunities
  - FAQ
  - Market Place
- Program Operations ^
  - Opportunities
  - Drawings
  - Rankings
- Drawing Results

Drawings	
Opportunities	293
Open Drawings	35
Applicants	4141
Active Applicants	657
Published	23

Opportunities					
Total	772				
Available	40				
By Income Level					
Ext. Low	V. Low	Low	Moderate	Median	
0	2	15	18	3	

Rankings	
Total	46
Opportunities	43
Open Rankings	4
Applicants	1299
Active Applicants	654
Published	32

## Step 5

# Get an Application ID

Go to the “Program Center” to find the list of Programs. You will see a “Request Application ID” button that leads to a set of pre-application screening questions that will issue an Application ID if you pass the screening.

1. Eligibility
2. Qualification
3. General

A screenshot of the HouseKeys website's Program Center. At the top, there are two house icons: one with a 'SALE' sign and one with a 'RENT' sign. Below them is a grid of six program cards. Each card has a title, a subtitle, and a button. The cards are: 1. City of Alameda Home Ownership (Home Ownership) with a 'Request Application ID' button. 2. Santa Clara Affordable Rental Program City of Santa Clara (Rental) with a 'Request Application ID' button. 3. Hayward Affordable Homeownership Program City of Hayward (Home Ownership) with a 'View Application' button. 4. Burlingame Ownership Program Burlingame (Home Ownership) with a 'View Application' button. 5. Lafayette Homeownership Program City of Lafayette (Home Ownership) with a 'Request Application ID' button. 6. Morgan Hill Affordable Rental Program City of Morgan Hill (Rental) with a 'Request Application ID' button. The HouseKeys logo 'Unlock Opportunity' is in the top right corner.

City	Program Type	Button
City of Alameda	Home Ownership	Request Application ID
Santa Clara	Rental	Request Application ID
City of Hayward	Home Ownership	View Application
Burlingame	Home Ownership	View Application
City of Lafayette	Home Ownership	Request Application ID
City of Morgan Hill	Rental	Request Application ID

- Home
- Manage Your Household
- Program Center
  - Programs
  - Drawings
  - Opportunities**
  - FAQ
- Market Place
- Program Operations
  - Opportunities
  - Drawings
  - Rankings
  - Drawing Results

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0	2	15	18	3

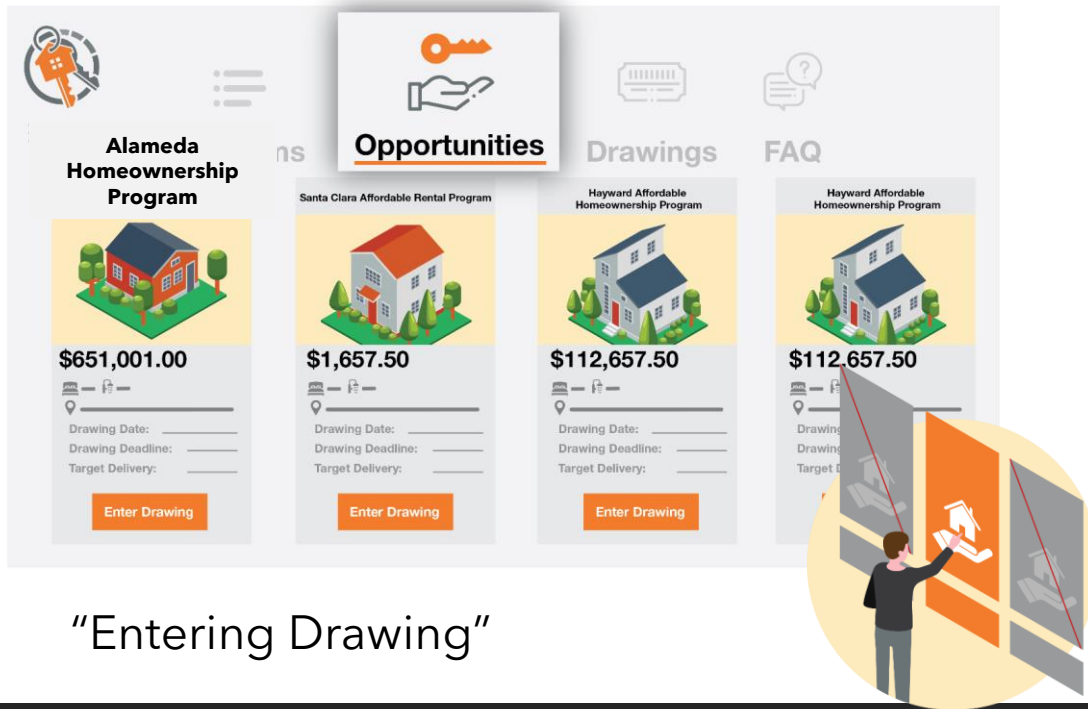
Rankings	
Total	46
Opportunities	43
Open Rankings	4
Applicants	1299
Active Applicants	654
Published	32

## Step 6

# Enter an Opportunity Drawing

Go to the “Program Center” and look at the Opportunities List or the Opportunity Drawing List. Available Homes in the Inventory that we present are called “Opportunities” and each Opportunity is placed into an Opportunity Drawing. An Opportunity Drawing is how HouseKeys connects applicants to available homes. You “Enter” a Drawing by pressing the entry button and answering an additional set of screening questions and you will be assigned an entry number if you pass the additional screening.

## Go through the Opportunity List



Alameda Homeownership Program

Santa Clara Affordable Rental Program

Hayward Affordable Homeownership Program

Hayward Affordable Homeownership Program

\$651,001.00

\$1,657.50

\$112,657.50

\$112,657.50

Enter Drawing

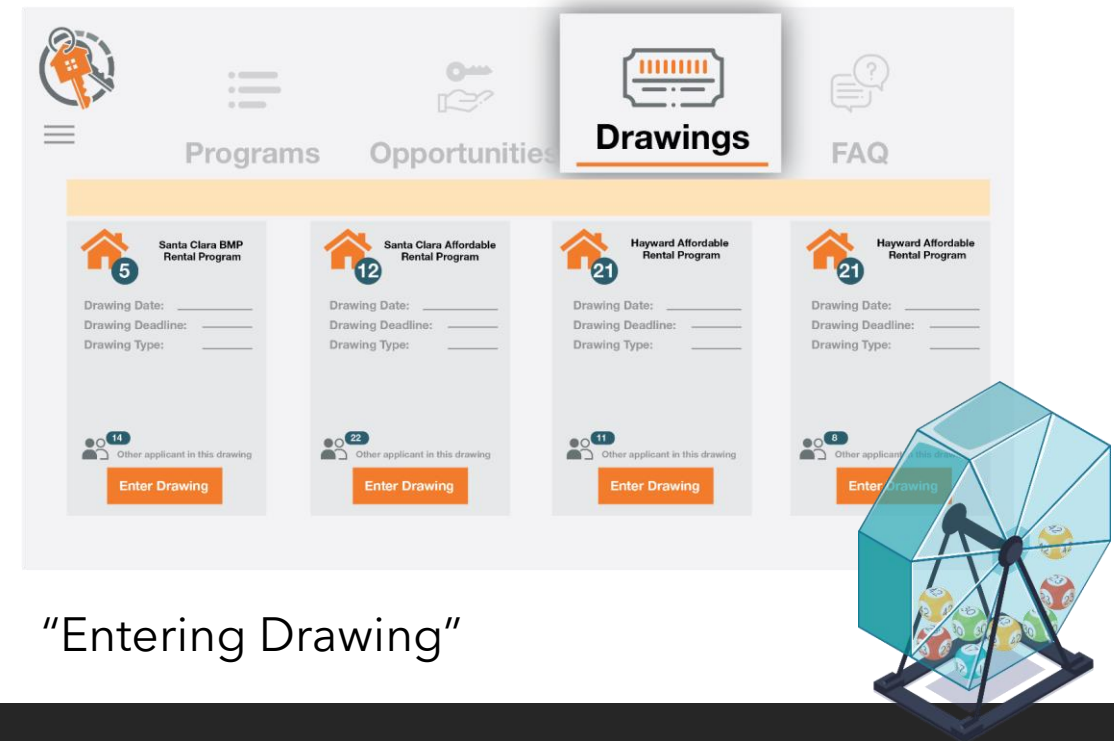
Enter Drawing

Enter Drawing

Enter Drawing

“Entering Drawing”

## Or you can enter from the Opportunity Drawing List



Programs Opportunities Drawings FAQ

Santa Clara BMP Rental Program

Santa Clara Affordable Rental Program

Hayward Affordable Rental Program

Hayward Affordable Rental Program

5

12

21

21

Drawing Date: \_\_\_\_\_

Drawing Deadline: \_\_\_\_\_

Drawing Type: \_\_\_\_\_

14 Other applicant in this drawing

22 Other applicant in this drawing

11 Other applicant in this drawing

8 Other applicant in this drawing

Enter Drawing

Enter Drawing

Enter Drawing

Enter Drawing

“Entering Drawing”

# City of Alameda Bay 37 by Pulte Homes Opportunity Drawing Index #204, #225 & #226 Updates

## OPPORTUNITY DRAWING INDEX #204

NO LONGER AVAILABLE

[OPPORTUNITY DRAWING NOTICE INDEX 204](#)

[CLICK HERE TO VIEW FINAL RANKING RESULTS FOR OD 204](#)

2892 Fifth Street, #14 - 3 bd - No longer Available

2862 Fifth Street, #14 - 2bd - No Longer Available

## OPPORTUNITY DRAWING #225

Landing / 2895 Tradewind Dr., #9 / 3 Bd, Plan 4 / \$472,600 / HOA \$565/mo.

Minimum Occupancy Criteria: 3 people - No Exceptions

## OPPORTUNITY DRAWING #226

Landing / 2863 Fifth St. #10 / 2 Bd, Plan 1 / \$412,420 / HOA \$565/mo.

Compass/ 502 Oak Ridge Ln, #16 / 2 Bd, Plan 1 / \$450,928 / HOA \$366/mo.

Compass/ 508 Oak Ridge Ln, #16 / 2 Bd, Plan 1 / \$450,928 / HOA \$366/mo.

Minimum Occupancy Criteria: 2 people - No Exceptions

[OPPORTUNITY DRAWING NOTICE INDEX 225 AND 226](#)

## THE DEADLINES AND INSTRUCTIONS FOR OPPORTUNITY DRAWING 225 AND 226 ARE AS FOLLOWS:

Properties Designated AMI: 120% - Up to Moderate Income

Deed Restriction Terms: 59 years (Please see the Drawing Notice)

Accepting Drawing Entries: 01/27/2022

Drawing Entry Deadline: 2/15/2022 by 5:00PM

Ranking Results Publish Date (approximate): 02/25/2022

File Submission Deadline: 03/01/2022 by 5:00PM

Drawing Entries with a complete file received after the drawing entry deadline will be added to the end of the processing list. Files with no drawing entry are null and void. **Start uploading your file now.**

**NEW REQUIREMENT** - Must have a pre-approval from any lender to enter drawing.

**Solar Installation Required:** Buyers are required to have solar in their ownership unit. See more details on the Opportunity Drawing Notice.

# City of Alameda Bay 37 by Pulte Homes Solar Installation Requirement

## Please Note:

**Solar Installation Required:** Buyers are required to have solar in their ownership unit and purchasing solar by the buyer is required. The Solar Power installation is completed by Sunnova or SunPower. Buyers may either purchase the Solar Power Unit, adding the cost to the purchase price and financing it through their lender, or lease directly from the solar provider. A Capital Improvement Credit will be added to the buyer's purchase cost, and the depreciation schedule will be noted in an addendum to the Agreement. Please work with your loan officer to ensure this cost is considered. The cost of Solar panels can range from \$9,400 to \$14,000. Please see below for contact information for each of the Solar Panel Companies.

Sunnova	SunPower
Julia Herdocia: <a href="mailto:Julia.Herdocia@sunnova.com">Julia.Herdocia@sunnova.com</a> Joshua Lake: <a href="mailto:Joshua.Lake@sunnova.com">Joshua.Lake@sunnova.com</a>	Kaylie Harrison: <a href="mailto:kaylie.harrison@sunpowercorp.com">kaylie.harrison@sunpowercorp.com</a> 408.606.3904 Sarah Nier: <a href="mailto:sarah.nier@sunpowercorp.com">sarah.nier@sunpowercorp.com</a> 408.461.3489



# MENU > Home > Drawings > Opt Out

MENU

PROGRAMS

OPPORTUNITIES

**DRAWINGS**

FAQ

Programs


All

Type

All

## DRAWINGS (16)


Showing (16) drawings




**Hayward Affordable Homeownership Program (133)**  
City of Hayward

Drawing Date: May 20, 2021 3:54 PM  
Drawing Deadline: June 16, 2020 5:00 PM  
Drawing Type: Lottery Selection

**Entry No:** 92-8-1.1.1-Own-OPPD-2020-1-3585

 Other applicants in this drawing (133)


[VIEW SUBMISSION](#) [OPT OUT](#)




**City of Alameda**

Drawing Date: May 26, 2021 1:32 PM  
Drawing Deadline: January 1, 1900 5:00 PM  
Drawing Type: Lottery Selection

**Entry No:** 92-7-2-Rent-OPPD-2021-4-3649

 Other applicants in this drawing (193)


[VIEW SUBMISSION](#) [OPT OUT](#)




**Gilroy BMR Homeownership Program (164)**  
City of Gilroy

Drawing Date: May 5, 2021 3:38 PM  
Drawing Deadline: January 29, 2021 5:00 PM  
Drawing Type: First-Form First-Serve

**Entry No:** 92-5-1-Own-OPPD-2021-12-3536

 Other applicants in this drawing (164)

[VIEW SUBMISSION](#) [OPT OUT](#)




**Menlo Park Below Market Rental Program (184)**  
City of Menlo Park


Drawing Date: April 15, 2021 4:30 PM  
Drawing Deadline: May 3, 2021 5:00 PM  
Drawing Type: Lottery Selection

**Entry No:** 92-10-2-Rent-OPPD-2021-8-3402

**OPTED OUT**

 Other applicants in this drawing (184)


[VIEW SUBMISSION](#)



**Morgan Hill Affordable Ownership Program (194)**  
City of Morgan Hill

Drawing Date: May 20, 2021 11:09 AM  
Drawing Deadline: January 1, 1900 5:00 PM  
Drawing Type: Lottery Selection

**Entry No:** 92-1-1-Own-OPPD-2021-65-3582

 Other applicants in this drawing (194)

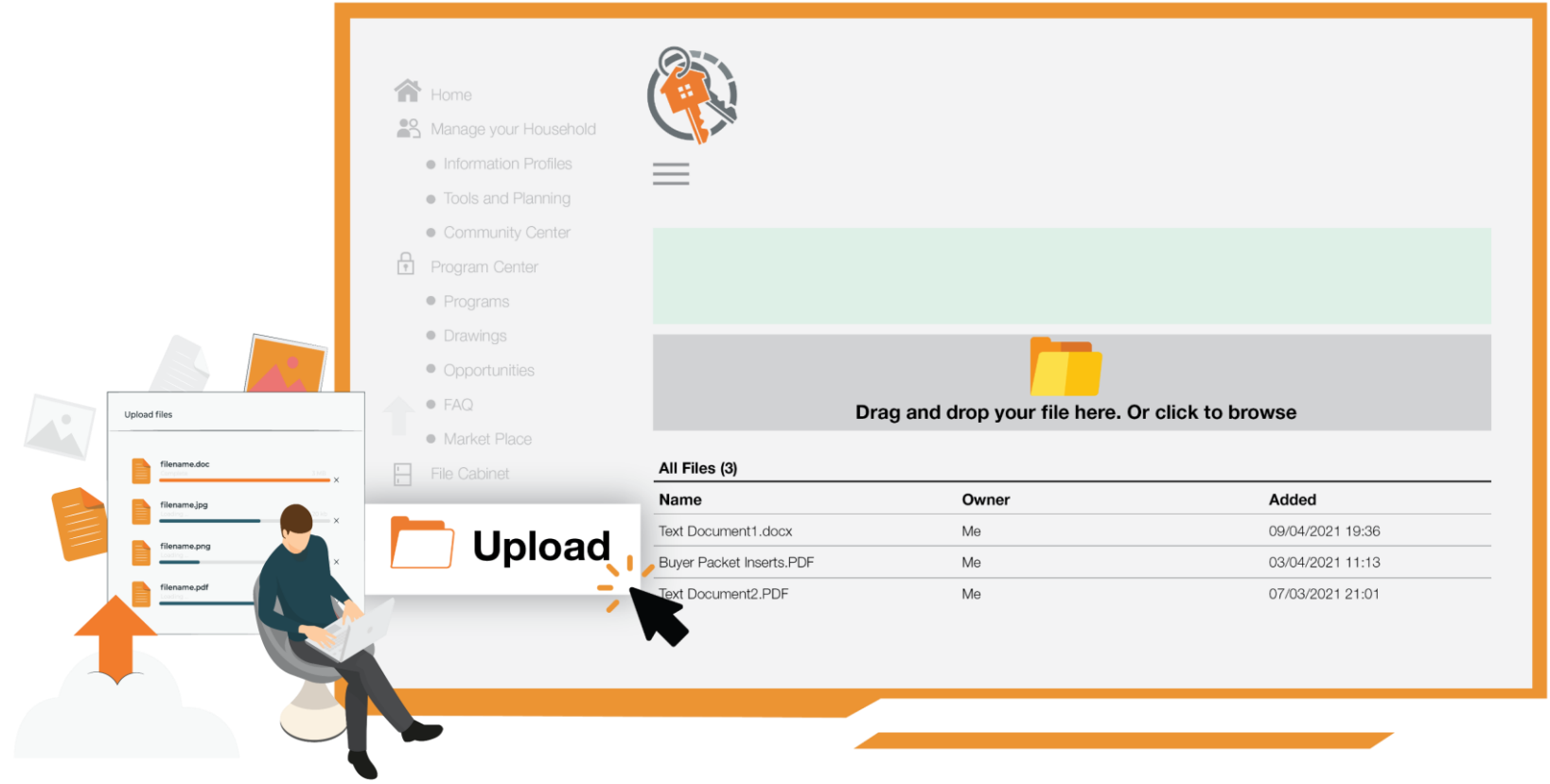
[VIEW SUBMISSION](#) [OPT OUT](#)

# Step 7

## Upload File to the File Cabinet and Update Documents Continuously

All the items in Step 2 are what make up a “file.” When timelines are posted, the file submission deadline is the deadline to submit the items described in Step 2. **Please maintain your FILE updated (i.e., Application Forms, Checklist items, Exhibits, Mortgage Loan Pre-Approval, Supporting Docs that are time sensitive)** to ensure that we can review the most UpToDate information available. **Stale information will not be accepted and will lead to your file being skipped.**


- 1. Application Forms
- 2. Exhibits
- 3. Checklist Items
- 4. Applicant Must have a Mortgage Loan Pre-Approval prior to entering an Opportunity Drawing
- 5. Initial Supporting Docs



The screenshot shows a web interface for a 'File Cabinet'. On the left is a navigation menu with items: Home, Manage your Household (Information Profiles, Tools and Planning, Community Center), Program Center (Programs, Drawings, Opportunities, FAQ, Market Place), and File Cabinet. The main area has a large green box and a grey box with a folder icon and the text 'Drag and drop your file here. Or click to browse'. Below this is a table titled 'All Files (3)'. An 'Upload' button is overlaid on the interface with a mouse cursor pointing to it.

Name	Owner	Added
Text Document1.docx	Me	09/04/2021 19:36
Buyer Packet Inserts.PDF	Me	03/04/2021 11:13
Text Document2.PDF	Me	07/03/2021 21:01

- Home
- Manage Your Household
- Information Profiles
- Tools and Planning
- Community Center
- Program Center
  - Programs
  - Drawings
  - Opportunities
  - FAQ
  - Market Place
- File Cabinet**
  - Uploads

Welcome, Tommy 

## DASHBOARD

### My Programs (11) *(Programs I've received a pre-application id for)*

Santa Clara BMP Ownership Program  
City of Santa Clara

**92-7-1-Own-App-2021-1445**

Santa Clara Affordable Rental Program  
City of Santa Clara

**92-7-2-Rent-App-2020-149**

### My Drawings (2) *(Drawings I've entered)*

Hayward Affordable Homeownership Program  
City of Hayward

**Submitted On** July 7, 2020 4:57 PM

**92-8-1.1.1-Own-OPDr-2020-1-1833**

Test Homeownership  
City of HouseKeys

**Submitted On** March 22, 2021 9:01 AM



Welcome, Tommy 

MENU

## FILE CABINET



DRAG AND DROP YOUR FILE HERE, OR CLICK TO BROWSE

 UPLOAD ALL

### All Files (2)

Name	Owner	Added	
 Test Documentation 1.docx	Me	06/19/2021 6:35:15 PM	 
 Test Documentation 1.pdf	Me	06/19/2021 6:36:07 PM	 

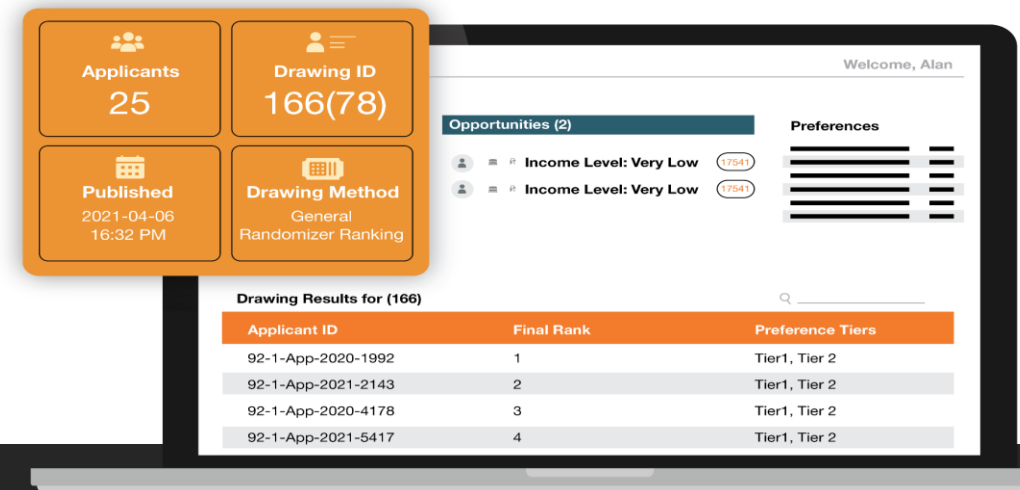
## Step 8

# Get Your Ranking

**All Opportunity Drawings have a timeline that include (you can only enter one Opportunity Drawing per City):**

1. **Opportunity Drawing Release Date** - Date the Opportunity Drawing is made available to everyone (general public)
2. **Entry Deadline** – Date the Opportunity Drawing Closes to everyone
3. **File Submission Deadline** – Date that your Complete File must be uploaded to your File Cabinet in your MyHouseKeys account

**Note: After the Entry Deadline**, all entrants are ranked using either a randomly assigned number or timestamp, and some form of program preference for applicants who meet special criteria. Applicants who submitted their file by the deadline will be reviewed first according to ranking order. Applicants who enter the Opportunity after the Entry Deadline can enter the Opportunity as **back-up applicants** (back up applicants must immediately gather/build their file/documents and upload them to their MyHouseKeys account for consideration). **If and when** the original Final Ranking Order List is exhausted (due a qualified borrower or tenant not being identified), we will review files per the time stamp in which the back up applicants entered the Opportunity.



The screenshot displays a dashboard with the following components:

- Applicants:** 25
- Drawing ID:** 166(78)
- Published:** 2021-04-06 16:32 PM
- Drawing Method:** General Randomizer Ranking
- Opportunities (2):** Two entries for "Income Level: Very Low" with ID 17541.
- Preferences:** A list of preference tiers with corresponding checkboxes.
- Drawing Results for (166):** A table showing the top four ranked applicants.

Applicant ID	Final Rank	Preference Tiers
92-1-App-2020-1992	1	Tier1, Tier 2
92-1-App-2021-2143	2	Tier1, Tier 2
92-1-App-2020-4178	3	Tier1, Tier 2
92-1-App-2021-5417	4	Tier1, Tier 2

<https://www.housekeys17.com/>

CITY OF ALAMEDA  
HOUSING  
PROGRAMS

HOME

GETTING STARTED

EVENTS CALENDAR

HOME BUYER OPPORTUNITIES

DOWNLOADS

ONLINE FORMS

FAQS

PARTNERS

LINKS

CONTACT US

*City of Alameda*

# AFFORDABLE HOUSING PROGRAMS

OWNERSHIP

RENTAL

HouseKeys is the Program Administrator for the City of Alameda Affordable Housing Programs. Please visit the “Getting Started” tab for additional info.

You can also open an account at MyHouseKeys.

UPCOMING ORIENTATION EVENTS

MYHOUSEKEYS ACCOUNT REGISTRATION

# **www.housekeys17.com website (lots and lots of resources)**

**-City of Alameda**

**-Ownership Opportunities** Available Opportunities

**-FAQ's** Type in your Question

**-Downloads** Alameda County's 2021 Maximum Income Limits,  
Registered Lender List, Applicant Road Map etc.

**-Getting Started** BMR Ownership Program Info Page, prerecorded orientation video, 8 short videos, quiz, application forms, checklists + addendum, Exhibits, Program Guidelines

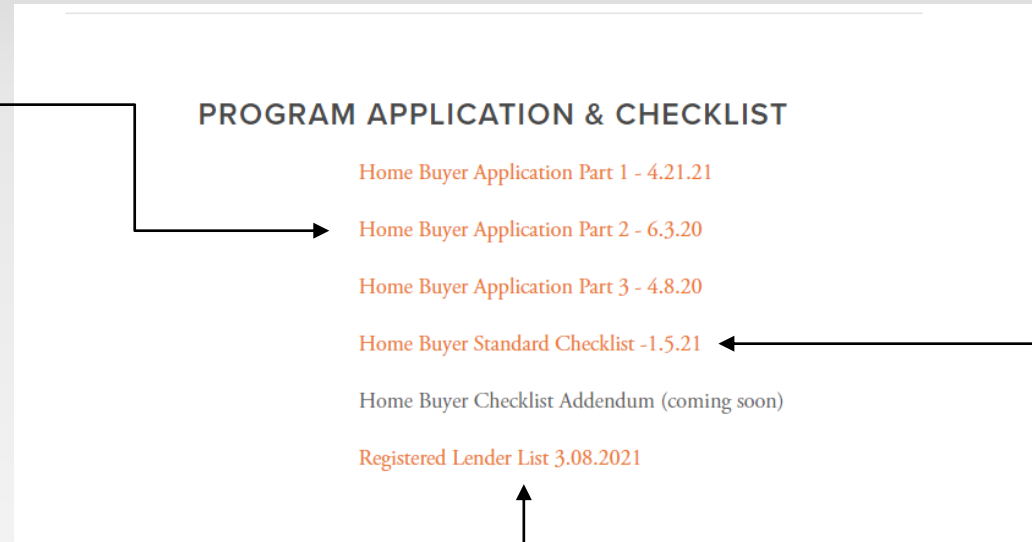
# Steps 1, 2 & 3 at [www.housekeys17.com/home-buyer-info-page](http://www.housekeys17.com/home-buyer-info-page)

## Step 1

**Download, Print and Complete** to the best of your ability:

- 1. Home Buyer Application Part 1**
- 2. Home Buyer Application Part 2**
- 3. Home Buyer Application Part 3**
- 4. Exhibit J**

\*If an item does not apply do not complete it.



## Step 2

**Leverage the Home Buyer Standard Checklist Program (the guide will help you build your FILE)**

## Step 3

**Contact and make an appointment with a Registered Loan Officer to obtain Loan Pre-Approval**



# City of Alameda Program Guidelines

**Please Read Program the City of Alameda's Program Guidelines before entering an Opportunity Drawing**

## PROGRAM GUIDES

### *Inclusionary Housing Program Buyer Selection Guidelines*

As an applicant, you must complete the steps to create a household profile, obtain an Application I.D. and enter Drawings for the housing opportunity you want. Each housing opportunity is given an Opportunity ID. If you are chosen in the Drawing, then you will submit a full file to be processed and underwritten and the rules are outlined in this guide.

Ownership Participation Guide - Not available

Once you are a homeowner, you sign a \_\_\_-year Restriction Agreement that details what you are allowed to do with the home. While the Restriction Agreement on this site is the latest version, there have been many different versions used over the past years. The Participation Guide walks through some of the rules on refinancing, re-selling the home, and transfers for inheritance. Please keep in mind that your signed Restriction Agreement is the governing document that ultimately determines what you're allowed to do. Ownership Participation Guide - Not available

# **What does Area Median Income (AMI) mean?**

**The Area Median Income or “AMI”  
is the midpoint of a county’s income  
distribution.**

**Half earn more than the MEDIAN and Half earn  
less than the MEDIAN**

# Alameda County

(as of 12/31/21)

Percentage of the 100% Median	Income Category	1 Household Size	2	3	4	5	6
30% AMI	Extremely Low	\$28,800	\$32,900	\$37,000	\$41,100	\$44,400	\$47,700
50% AMI	Very Low	\$47,950	\$54,800	\$61,650	\$68,500	\$74,000	\$79,500
80% AMI	Low	\$76,750	\$87,700	\$98,650	\$109,600	\$118,400	\$127,150
100% AMI	Median	\$87,900	\$100,500	\$113,050	\$125,600	\$135,650	\$145,700
120% AMI	Moderate	\$105,500	\$120,550	\$135,650	\$150,700	\$162,750	\$174,800

# Sites to Remember

INFORMATION ITEM	SITE
<b>HouseKeys-City of Alameda Designated Resource Website resource website only)</b> <ol style="list-style-type: none"><li><b>1. Opportunity Information</b></li><li><b>2. Application Forms</b></li><li><b>3. Exhibits</b></li><li><b>4. Checklist</b></li><li><b>5. Registered Lender List</b></li></ol>	<b>www.housekeys17.com for The City of Alameda</b>
<b>HouseKeys Phone Number</b>	<b>1-877-460-KEYS (5397)</b>
<b>HouseKeys Email Address (questions)</b>	<b>CustomerService@housekeys.org</b>
<b>To:</b> <ol style="list-style-type: none"><li><b>1. Open a MyHouseKeys Account</b></li><li><b>2. Register your Household</b></li><li><b>3. Obtain an Application I.D Number</b></li><li><b>4. View, Enter or Opt-out from an Opportunity Drawing</b></li></ol>	<b><u><a href="https://www.myhousekeys.com/">https://www.myhousekeys.com/</a></u></b>

# Dates to Remember

## City of Alameda Zoom Orientation Dates

Please visit [housekeys17.com](https://housekeys17.com) > **EVENTS CALENDAR**  
to register

City of Alameda  
BMR Program Orientation  
Thursday, March 17, 2022  
6pm-7pm

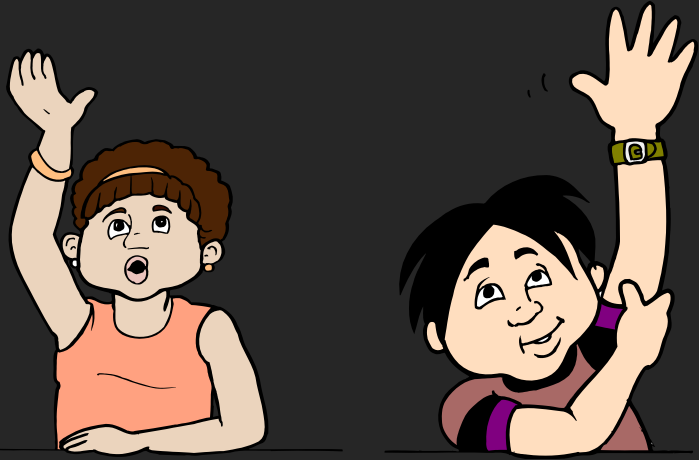
## FAQ Friday OR Saturday Webinar Broadcast

(these webinars does not substitute the required program orientation.  
They are an additional resource to asks questions only)

Please visit [housekeys17.com](https://housekeys17.com) to register

Friday FAQ Webinar  
(please check our website for availability)  
12pm-1:00pm

Saturdays FAQ Webinar  
(please check our website for availability)  
9am-10am



**QUESTIONS ?**

