



Below Market Rate Homeownership Program Notification of New Program Administrator

On July 6, 2021, the Alameda City Council authorized staff to enter into contract with HouseKeys to serve as Program Administrator for the City of Alameda's Inclusionary Housing Programs. We are writing to introduce you to HouseKeys and provide information that may be relevant to you as we transition administrator responsibilities to HouseKeys.

- HouseKeys has created a new dedicated program website at: <https://housekeys17.com>
- For information about refinancing or reselling your home, please complete a "[Service Request](#)" form. HouseKeys will respond to your inquiry within 48 – 72 hours.

If you have questions, please feel free to contact us at 1-877-460-5397.

Sincerely,

DocuSigned by:

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Lisa Fitts,
Community Development Program Manager
City of Alameda

DocuSigned by:

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Julius Nyanda, CEO
HouseKeys

HouseKeys

Housing Program Administrator

www.housekeys.org | 1-877-460-5397 | customerservice@housekeys.org